

Stannp Subprocessor Directory

Introduction

Stannp Ltd ("Stannp," "we," "us," or "our") is committed to protecting your privacy and maintaining the highest standards of data security. This Subprocessor Directory lists all third-party service providers (subprocessors) that may process personal data on behalf of Stannp in connection with providing our Platform and Services.

As a data controller and processor, we carefully select, assess, and continuously monitor all subprocessors to ensure they meet our stringent security, privacy, and compliance requirements.

What is a Subprocessor?

A subprocessor is any third party that processes personal data on Stannp's behalf to support the delivery of our Services. This includes hosting providers, analytics services, communication platforms, and other service providers that may have access to personal data.

Current Subprocessors

Cloud Infrastructure

We rely on cloud infrastructure providers to host our platform, store data securely, and ensure reliable service delivery to our customers.

Subprocessor	Data Processed	Processing Purpose	Data Location	Security Certifications	Privacy Information
Microsoft Azure	All customer data and personal data	Server hosting, database storage, cloud-based file storage	EEA	ISO 27001, SOC 2, GDPR compliant	Microsoft Privacy Statement

Customer Experience & Communications

These services help us manage customer relationships, deliver communications, and understand how our platform is being used.

Subprocessor	Data Processed	Processing Purpose	Data Location	Security Certifications	Privacy Information
HubSpot	Customer contact details, communication preferences	Customer relationship management and marketing email delivery	EEA (Ireland)	ISO 27001, SOC 2 Type II, GDPR compliant	HubSpot Privacy Policy

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Plivo	Phone numbers, SMS content	SMS delivery service	US (Adequacy Decision)	ISO 27001, SOC 2 Type II	Plivo Privacy Policy
SendGrid	Email addresses, transactional email content	Transactional notification email delivery	US (Adequacy Decision)	ISO 27001, SOC 2 Type II	Twilio Privacy Notice
Google Analytics	Website usage data, anonymized user behavior	Website and platform analytics	US (Adequacy Decision)	ISO 27001, SOC 2	Google Privacy Policy

Fulfilment & Logistics

Our direct mail services require physical delivery partners and data validation services to ensure successful campaign delivery.

Subprocessor	Data Processed	Processing Purpose	Data Location	Security Certifications	Privacy Information
Royal Mail	Recipient addresses, mailing data	Delivery of postcards and letters	UK	Government postal security standards	Royal Mail Privacy Notice
Whistl	Recipient addresses, delivery data	Downstream courier services for physical items	UK	ISO 9001, secure logistics standards	Whistl Privacy Policy
Sagacity	Customer mailing lists, address data	Data cleaning and validation services	UK	ISO 27001, data processing standards	Sagacity Privacy Policy

Business Operations

Essential business management tools for accounting, invoicing, and financial reporting.

Subprocessor	Data Processed	Processing Purpose	Data Location	Security Certifications	Privacy Information
Sage	Customer billing information, invoice data	Accounts software and financial management	UK	ISO 27001, PCI DSS Level 1	Sage Privacy Notice

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Data Protection Safeguards

All subprocessors are required to implement appropriate technical and organisational security measures, process data only on documented instructions from Stannp, maintain confidentiality of all personal data, assist with data subject rights requests when required, notify Stannp of any data breaches without undue delay, and return or delete data upon termination of services.

International Data Transfers

Where subprocessors are located outside the UK/EEA, we ensure adequate protection through adequacy decisions (US adequacy decision) or appropriate safeguards (Standard Contractual Clauses). All transfers comply with UK GDPR Article 44-49 requirements and additional security measures are implemented where necessary.

Changes to Subprocessors

We will provide advance notification when we engage new subprocessors, replace existing vendors, or make material changes to subprocessor arrangements that affect data processing scope, location, or security. We do not provide advance notice for removing subprocessors, minor administrative changes, or service improvements that enhance security.

Upon receiving notification of changes, you have the right to object to new subprocessors within 30 days by contacting privacy@stannp.com, request information about how changes may affect your data, and terminate relevant services if we cannot accommodate your objections.

Contact Information

For questions about our subprocessors or to exercise your rights please email privacy@stannp.com or write to us at Data Protection Query, Stannp Ltd, Unit 12 Taw Trade Park, Braunton Road, Barnstaple, Devon, England, EX31 1JZ.

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